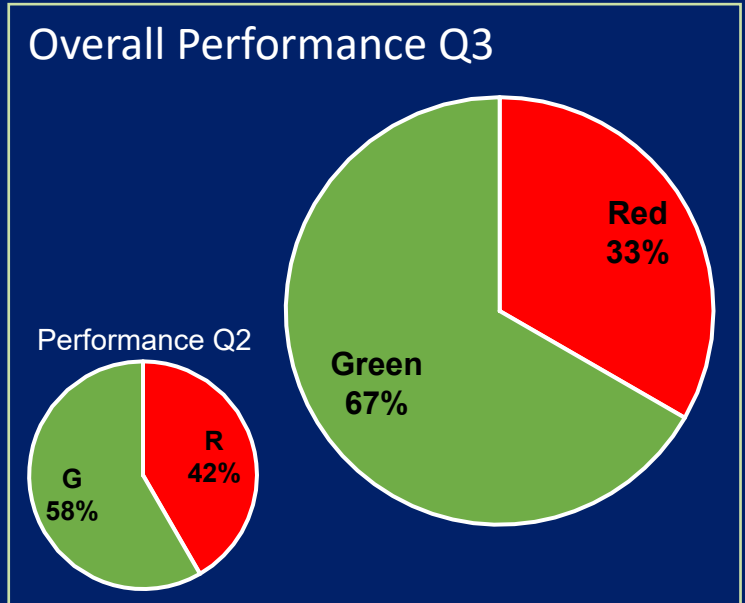


Community, People & Equalities PDG Performance Dashboard – Quarter 3 2024/25

Performance Measures	Performance	Annual Target	RAG
Homes made safe under the Housing Assistance Policy (YTD)	80	60	G
Complaints resolved within target timescales (YTD)	97 %	85 %	G
New Subscribers to Let's Talk Mid Devon (YTD)	130	400	R
Support towns and parishes to develop their Community Emergency Plans (YTD)	6	4	G
Support VCSE sector by securing external funding (YTD)	£252,973	£200,000	G
Licenced vehicle inspections (YTD)	14	40	R
Food Service - Total Inspections completed (Current QTR)	39.2 %	100 %	R
Private water supply sampling (YTD)	61	120	R
Environmental protection service requests (Average YTD)	97.0 %	95 %	G
Engagement rate on Let's Talk Mid Devon (Current)	20.0 %	16.0 %	G

Finance Measures	Performance	Annual Target	RAG
CP&E PDG – Projected Outturn	£1,170k	£1,236k	G
CP&E PDG – Capital Slippage % of projects (Current)	0%	0 %	G
Council Tax Reduction Scheme (Current)	£4,854,123	N/A	

Corporate Risk	Risk Rating (Trajectory)
Severe Weather Emergency Recovery	12 (No change)



In Focus

Food Service total inspections completed: The service is struggling to meet demand due to staff vacancies. Due to difficulty recruiting to a senior role the Council is unable to deliver the number of inspections per quarter required to achieve the 100% target.

Private water supply sampling: Additional staff are being trained to undertake the private water supply work. Each officer must be accredited inline with Drinking Water Inspectorate requirements to take samples.